1. Community & Day Services *(Sandra Pratt)*

Summary - Implement best practice service models in Community Hospitals to improve patient pathway and make best use of resources.

Aims:

o   Reduce length of stay in Community Hospitals
o   Reduce delayed discharges across system
o   Improve admission and transfer processes across all care sectors
o   Delivery of care in the right place at the right time
o   Deliver savings and efficiency gains

Activities:

o   Identify model options based on best practice
o   Appraise options against agreed criteria
o   Develop preferred option in detail along with associated implementation plan.
o   Implement the approved model

2. Care at Home – Including Re-ablement *(Murray Leys)*

Summary - Targeted and appropriate Enablement within a homecare setting to deliver improved outcomes for individuals and contribute to reductions in the average hours of long-term care required. Links with Technology Enabled Care (TEC) to enhance or replace direct contact time by carers

Aims:

o   Delivery of a shortened assessment process in hospital
o   Commissioning an improved hospital to home service
o   Improved assessment support and outcome based planning
o   Deliver savings and efficiency gains

Activities:

o   Develop and agree proposals
o   Agree ICF Funding
o   Plan and implement a phased roll-out

3. AHPs *(Sandra Pratt)*

To promote the use of AHP services to support more people in their own homes or community. Brief is being developed

4. Dementia *(Murray Leys)*

Summary - Redesign the care and support service to deliver improved outcomes for people with dementia.

Aims & Activity:

o   Establish dementia centre of excellence
o   Improve post-diagnosis support
o   Improve home based care to reduce hospital admissions
o   improve training and support to carers

5. Mental Health Services Redesign *(Simon Burt)*

Summary - Service redesign in line with Mental Health Needs Assessment Recommendations, MH Strategy and to achieve identified Financial Savings

Activities:

- Preparation - Gathering data and mapping current service pathways
- Development - Stakeholder engagement, Benchmarking and Best Practice
- Planning - Developing new Care pathways and consultation
- Refine, Agree and implement new pathways.

6. Redesigning Day Services *(Murray Leys)*

Summary - Review of Day Services to identify and deliver a more effective and efficient service

Aims:

- Eliminate duplication
- Better use of technology and new models of support
- Improved accessibility and choice
- Provide care closer to home
- Prevention & Early Intervention
- Reduce avoidable hospital admissions

Activities:

- Data gathering and identify options
- Identify and develop preferred option
- Plan and Implement

7. Carers Strategy *(Elaine Torrance)*

Summary - Work co-productively, through the Health and Social Care Partnership and children and young people's services, with carer representative organisations and with carers, to implement the legislation effectively

Aims:

- Compliance with The Carers (Scotland) Act 2016
- Support Carer's Health & Wellbeing

Activities:

- Carer Assessments replaced by Care Support plans and Young Carer Statements
- Local Eligibility Criteria for carers
- Charging Policy Updated
- Information and advice is in place
- Local Carer's Strategy
- Clarification of the H&SC Partnerships role under the Act
- Short Breaks statement

8. Redesigning Alcohol & Drug Services *(Tim Patterson)*

Summary - To undertake work with Borders Addiction Service (BAS) and Addaction to confirm potential development of a single management structures and/or co-location to improve joint working

Aims:
o Improved joint working
o More efficient use of resources
o Deliver identified savings

Activities:
o Identification of Co-location Solution
o Scoping new management structure
o Implement agreed site and structure.

9. Telecare & Telehealthcare *(Murray Leys)*

Summary - Delivery of a video conferencing capability to support Out of Hours Emergency Care, Diabetes Services and Orthopaedics which for care homes will avoid the need for expensive travel (time) and hospital visits - including avoidance of missed appointments. Improving the use of telecare to support people in their own homes.

Aims:
o Avoiding need for hospital visits and associated travel costs and time
o Improved access to services
o Reduction in missed appointments
o Deliver savings and efficiency gains

Activities:
o Roll-out of video conferencing capability (pilot)
o Training
o Evaluation

10. Re-Imagining Integrated H&SC Teams at Locality level (Murray Leys)

Summary - Design and Implementation of Integrated Health & Social Care Teams across the 5 localities

Aims:
o Improved local accessibility
o Improved Prevention and Early Intervention
o Deliver services within an integrated care model
o Optimise efficiency and effectiveness - including contributing to the affordability gap
o Reduce avoidable hospital admissions

Activities:
o Agree over-arching vision and design principles
o Locality Redesign - localising the vision and applying the design principles to each locality
o Plan and implement a phased roll-out